



FAQ

Lotus™ VE Sit-Stand Workstation 8080101/8082001

Q: Is there assembly required?

A: Yes there is limited assembly required which should take anywhere from 10-20 minutes. There are only 4 major pieces that need to be assembled together (see assembly video below).

[Lotus VE Assembly Video](#)

Q: How much weight can the Lotus VE sit stand hold?

A: It can hold up to 25lbs total; 20lbs on the top platform / monitor arm(s) and 5lbs on the keyboard platform.

Q: What size monitor can the Lotus VE hold?

A: The only restriction the single monitor version has is the 20lbs weight limit. The Dual version can accommodate up to 25" diagonal screens with combined weight of 20lbs.

Q: Does the Lotus VE Sit Stand need to be fastened to the desk?

A: Yes it clamps to the rear of the desk (1" – 3 1/8") thick.

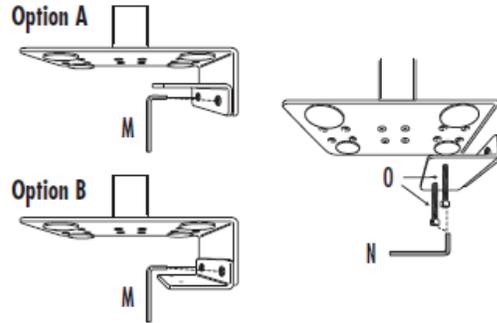
Q: My desk is < 3 1/8" thick and the clamp won't fit, what am I doing wrong?

A: You will need to flip the base clamp by removing the two bolts and reinstalling. Refer to step 2 in the instruction manual.

STEP 2

Prepare Clamp

- The base clamp comes pre-assembled to fit standard thickness desks (see option A image). If your desk is thicker you can remove the two M6x12mm bolts using the M4x55mm Allen Key and flip the base clamp (see option B image). Re-install the M6x12mm bolts using the M4x55mm Allen Key.
- Insert two M8x80mm bolts into the Base Clamp, only a few turns each.



Q: I'm concerned it might damage my desk.

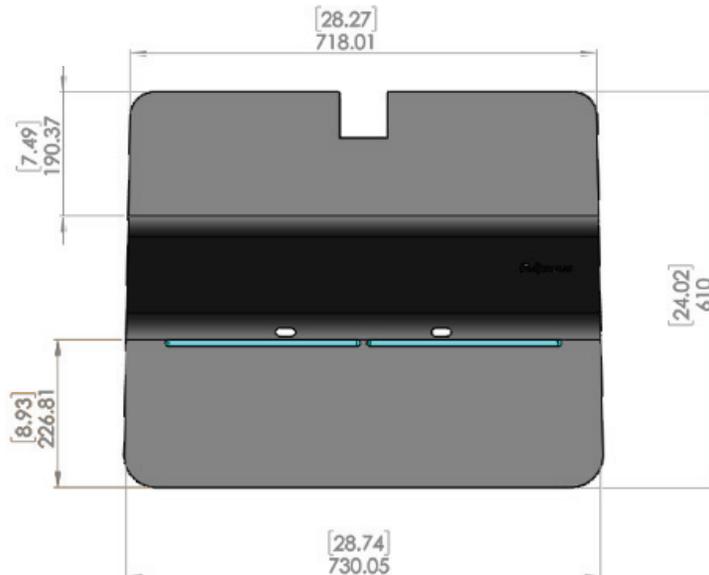
A: The clamp and platform have rubber/foam pads that help protect the desk from scratching the surface of your desk.

Q: How stable is the keyboard platform when typing?

A: Under normal use, the platform is stable. If you want to maximize the durability of the product, please do not lean or apply excessive force to the keyboard platform.

Q: What's the minimum size of desk required to successfully install this product?

A: The Lotus should be placed on a sturdy, flat surface at least 24" deep and 28.75" wide to have sufficient space for the product. There are 3 depth adjustments which you can choose from when assembling the product. These allow the front edge of the work surface to sit flush with desk depths 23.6", 27.5" and 31.5"



Q: How long should the power cables be?

A: Most cable lengths are an average of 6.5ft, which should be sufficient for working when standing however it would be important to consider where the power sockets are located. The sit stand raises 15" above the desk. Have the Lotus VE in the highest position when putting items on to ensure proper cord length.

[Lotus VE Cord Management Video](#)

Q: What is the best way to clean the Lotus Workstation?

A: Use a soft, clean, dry cloth.

Q: It's too difficult to adjust my monitor when mounted to the VESA plate.

A: Use the two provided Hex Wrenches to adjust the bolts on the sides of the VESA plate. Refer to step 6 of the instruction manual.

STEP 6

Attach Monitors

- Insert two M4x12mm bolts into the top two holes of monitor(s). Do not tighten all the way.
- Hook the monitor onto the VESA Assembly and add two additional M4x12mm bolts to the bottom two holes. Tighten all four bolts.
- To adjust the VESA Assembly tension remove the plastic cap and use the provided 13mm Hex Wrenches

